



# DOING ORDINARY NETWORK & COMMUNICATIONS EXTRAORDINARILY

## NETWORK & COMMUNICATIONS SERVICES BUILT FOR PERFORMANCE, AVAILABILITY, AND RESILIENCE

Connectivity is critical to modern business. Employees need reliable access to applications and tools. Customers expect consistent communication. Distributed locations need dependable network performance.

With Netrio, organizations can build stronger Network & Communications environments to keep people, locations, customers, and applications connected.

Netrio's Network & Communications services combine unified communications, voice services, network operations, connectivity and carrier management, voice resiliency, and network design aligned to operational and security requirements.

At Netrio, we help organizations do the **ordinary extraordinary**, and that means keeping the business connected, too.

## WHAT NETRIO NETWORK & COMMUNICATIONS SOLVES

Network and communications environments can quickly become difficult to manage — spread across multiple sites, carriers, contracts, platforms, circuits, voice systems, and support models. When not managed strategically, the business suffers.

Netrio helps organizations lay a more stable, scalable, and accountable foundation, providing:

- ✓ **More reliable connectivity** across locations, users, applications, and cloud environments
- ✓ **Stronger network visibility** through monitoring, alerts, dashboards, and performance insight
- ✓ **Faster response to issues** through NOC-as-a-Service, escalation support, and remediation
- ✓ **Improved voice and collaboration** for employees, customers, and contact center teams
- ✓ **Reduced vendor complexity** through ISP sourcing, contract management, and escalation handling
- ✓ **Improved resiliency** through SD-WAN, WAN optimization, redundant voice, and continuity planning

# NETRIO'S NETWORK & COMMUNICATIONS SERVICES

## UNIFIED COMMUNICATIONS & VOICE

Communication systems support how people work, how customers engage, and how the business stays connected across locations, devices, and channels. Netrio's Unified Communications & Voice services help organizations modernize business communications through a more integrated, reliable, and scalable model. Service areas include:

- ✔ UCaaS Solutions
- ✔ Cloud Voice & SIP Trunking
- ✔ CCaaS / Contact Center Services
- ✔ Call Flow Design & Optimization
- ✔ Voice Quality & Experience Management
- ✔ Business Continuity & Voice Resiliency

## NETWORK OPERATIONS

Stable network operations require continuous visibility, disciplined management, and rapid response when issues arise. Netrio's Network Operations services help organizations maintain healthier, more stable networks through always-on monitoring, clearer performance visibility, and structured operational support. Service areas include:

- ✔ NOC-as-a-Service (NOCaaS)
- ✔ Performance & Availability Analytics
- ✔ Incident & Escalation Management
- ✔ Change & Configuration Management
- ✔ Capacity Planning & Forecasting
- ✔ Vendor & Third-Party Coordination

## NETWORK CONNECTIVITY

Reliable connectivity is the foundation for application performance, site productivity, and business continuity. Netrio's Network Connectivity services help organizations create a more stable, scalable, and intentional connectivity strategy through proactive network oversight, intelligent traffic optimization, carrier management, connectivity sourcing, security-aware design, and deployment coordination. Service areas include:

- ✔ Network Management
- ✔ SD-WAN & WAN Optimization
- ✔ Multi-Carrier Services Management
- ✔ Internet & Circuit Procurement
- ✔ Network Security Integration
- ✔ Site Turn-Up & Network Deployment

## DOING THE ORDINARY EXTRAORDINARY WITH NETRIO

When network and communications services are managed strategically, the benefits extend across the business. Employees stay connected and productive. Customer-facing communications improve. Internal IT teams spend less time coordinating.

Netrio combines operational execution, communications expertise, and accountable service delivery to help organizations gain a more resilient foundation for expansion, modernization, and day-to-day business continuity.

Strengthen your Network & Communications environment with an MSP built for performance, resiliency, and scale.