



OVERVIEW

HealthTrackRx is the premier PCR-based infectious disease laboratory, delivering industry-leading, next-morning testing results to healthcare providers nationwide. For more info, please visit healthtrackrx.com.



CHALLENGES

- Client faced with Cybersecurity insurance renewal and required a checklist of deliverables and services to provide an Enterprise level security posture for their organization.
- 30-Day timeline to implement cybersecurity solutions to avoid lapse in coverage.
- Vertical positioning (healthcare) made client an attractive client for bad actors.
- Client had limited resources with extensive cybersecurity knowledge.
- Client had limited resources with extensive network and infrastructure knowledge.
- Complex Hybrid Environment with both on-premise and public cloud workloads (AWS) with interdependencies.

JOURNEY

- Multiple discovery calls to identify gaps
- Match solutions to cyber insurance requirements
- Identified existing IT staff to co-manage environment
- Compressed onboarding to meet completion date
- Used discovery for roadmap to fulfill other IT needs
- Built integrated workflows with IT team
- SIEM and log collection, analysis, and alerting
- Intrusion Detection - East/West Traffic
- UEBA-Behavioral Analysis
- Vulnerability Assessment
- Extended support to M365 and AWS environment

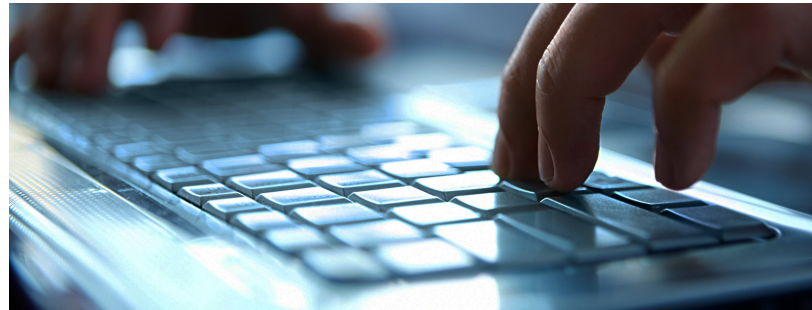
SOLUTIONS

- Firewall
- Wireless Access Points (WAP)
- Switches
- Cloud assets (AWS IaaS - Servers, Other)
- On-premise server resources
- On-premise storage resources (NAS)
- 24/7/365 monitor, remediate, manage, protect
- Alert notification and escalation
- Backup management for servers and M365
- Carrier management
- Manage OEM support agreements
- SSO establishment and admin
- Onsite deployment for office and lab build outs

CUSTOMER IMPACT

Client was able to renew Cybersecurity Insurance without expiration or penalty.

Improved Cybersecurity posture and aligned with IT service management best practices to drive increased uptime and a more secure IT environment.



WHY NETRIO?

- Expertise to compliment client's staff
- Focus on core business (healthcare)
- Entrust partner to drive transformation from legacy architecture to next generation
- Assist client in architecting solution that will meet compliance requirements
- Implementing
- Ability to design comprehensive solutions that are secure and scalable while achieving maximum uptime
- Removed burden of hiring expertise and staff

98%

customer retention rate

100,000+

IT assets under management

3

24/7/365 operation centers

Ready to drive greater client growth and profitability? Let NETRIO act as an extension of your business, taking the headache out of business enterprise technology so you can boost profits, lower operational risk and overhead and make the best use of your resources. Move full speed ahead with NETRIO.